

New Parent and Family Advisory Council at Cumberland Hospital



Focusing on service excellence by improving the parent/guardian experience

To improve satisfaction for our parents, guardians and referral sources, Cumberland Hospital has created a Parent and Family Advisory Council. The goal of this council is to enhance awareness and transparency for all those whom we serve.

Cumberland Hospital strives to be the provider of choice because we are passionate about providing superior quality care for each patient we are privileged to serve. Many of our patients face complex health challenges and we work hard to help them lead the fullest lives possible. We are very aware that behind every patient are families and loved ones who also need support.

Our goals:

- Solicit the voice of the patient
- Proactively capture feedback, identify areas of opportunity
- Define our focus
- Turn goals into outcomes
- Provide a resource to parents and families



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We are here to support you.
If you have any questions,
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